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# 1. Making a Booking

**1.1** You must be aged 18 years or over to make a booking with us.

**1.2** The person making the booking is classed as the “lead name” in any booking which includes more than one person. Where you are the lead name you guarantee to us that you have the authority to accept (and do accept) these Terms and Conditions (and our Regulations and Policies) for each person named in your booking and that you have drawn these Terms and Conditions to their attention. You will be the primary contact with us and will accept any communications/correspondence from us (or our suppliers) on behalf of your entire party.

**1.3** If your booking has been paid for by another person on your behalf, we are entitled to assume that such person is authorised by you to deal with us on your behalf in relation to all matters concerning your booking (including, but not limited to, cancellation or flight changes). If you wish to cancel or restrict that authority, it is your responsibility to notify us in writing.

**1.4** At the time of booking, you must provide us with your contact details and you must ensure that all names on the booking are identical to the names in the passports. Failure to do so will result in additional charges being levied. These details must include a mobile number and a contact number whilst you are abroad so that we or our authorised agent can inform you of any changes, amendments, delays or cancellations which may apply to your booking. If you fail to meet this obligation and we cannot reach you, we will not be liable to you or anyone else in your booking for any loss or expense you and they incur because of a lack of information from us about such a change, amendment, delay or cancellation.

**1.5** In the event that you or any person on your booking attempts to deceive us, makes a fraudulent payment or provides fraudulent information at any point in relation to a booking, we reserve the right to, among other things, cancel the booking without any refund.

**1.6 We strongly recommend all passengers travelling put in place appropriate personal travel insurance from the date of booking. Jet2.com offers personal travel insurance to cover you whilst on your holiday and also cancellation cover should you be unable to travel. Customers can purchase a policy on-line via the link on the “Travel Extras” page on our website or by visiting [www.jet2insurance.com](http://www.jet2insurance.com).**

**1.7** All flight bookings are made with us, **Jet2.com** Limited. All bookings for other products or services (e.g. car hire, insurance, accommodation) are made with the relevant third party supplier of those services and not with us as we act only as their agent. Of course, those suppliers will have their own terms and conditions which govern the supply to you of their products/services (in addition to our own Terms and Conditions). Those terms and conditions will apply to you and each person in your booking. This is because you will have a separate contract with each supplier. Please ensure that you have read the terms and conditions of the relevant suppliers (available by clicking the following

Hyperlinks:

[www.jet2carhire.com](http://www.jet2carhire.com);

[www.jet2transfers.com](http://www.jet2transfers.com);

[www.jet2insurance.com](http://www.jet2insurance.com)